

# OFFERING OUR PATIENTS

The best of French  
and American Medicine

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American Hospital of Paris

# DATES

**1906**

Founding of the American Hospital of Paris

**1918**

Recognized as an institution of public benefit by the French government

**1976**

Creation of the American Hospital of Paris Foundation, based in New York

**1913**

Federal status granted by the U.S. Congress

**1954**

First accreditation by the American Joint Commission

Number one French health care establishment in terms of patient satisfaction among public and private institutions offering medical, surgical and obstetric health care services. (Based on 2017 and 2018 data on all patients hospitalized for more than 48 hours at the American Hospital of Paris who completed a questionnaire conducted by the French *Haute Autorité de Santé*)



# OFFERING OUR PATIENTS the best of French and American Medicine

**The American Hospital of Paris is a not-for-profit multidisciplinary healthcare institution of recognized public benefit, accredited by both the American Joint Commission and the French *Haute Autorité de Santé*.**

## STATUS AND STRUCTURE

Founded in 1906 by members of the American community in Paris, the American Hospital of Paris is a private, multidisciplinary healthcare institution offering services in medicine (including dialysis and oncology), surgery and obstetrics. It also features an intensive care unit, a coronary care unit and a full range of medical imaging services including MRI, CT scan and PET scan. The American Hospital of Paris offers the best in French and American medical practices and delivers premium personalized medical care to French, American and international communities living in France and abroad, while constantly striving to respect medical ethics and the cultural diversity of our patients.

The American Hospital of Paris is a not-for-profit institution of recognized public benefit. It has no shareholders and receives no funding from the French or American governments. It is solely the generosity of its members and benefactors, combined with its revenue, which allows the Hospital to invest annually in the modernization of its medical equipment and buildings, at every stage of its development.

For more than 60 years, the American Hospital of Paris has undergone regular voluntary audits by The Joint Commission, an independent American organization

that pioneered the system used to evaluate safety and quality in domestic American healthcare institutions. Accreditation by the Joint Commission, which must be renewed every three years, is based on 1,800 criteria addressing a wide range of topics including patient pathway safety, medication management, infection control and building safety. It serves as an additional guarantee of the quality and safety of care delivered by the Hospital and complements its certification by the *Haute Autorité de Santé* in France. The American Hospital of Paris is the only establishment in the world - outside of the United States - to have earned this accreditation, which is a testament to the extremely high standards that American Hospital of Paris staff continually aim to meet, whether or not they are directly involved in patient care.

The American Hospital of Paris has a unique tripartite governing body comprising a Board of Governors, a Management Committee and a Medical Board, whose members work together to fulfill the mission of the Hospital and develop and implement its strategy.



# KEY FIGURES (2018)

**133** hospital beds

including **15** in the maternity unit,

**8** in the intensive care unit,

**8** in the coronary care unit

and **4** in continuous care

Outpatient accommodations: **46** beds and chairs

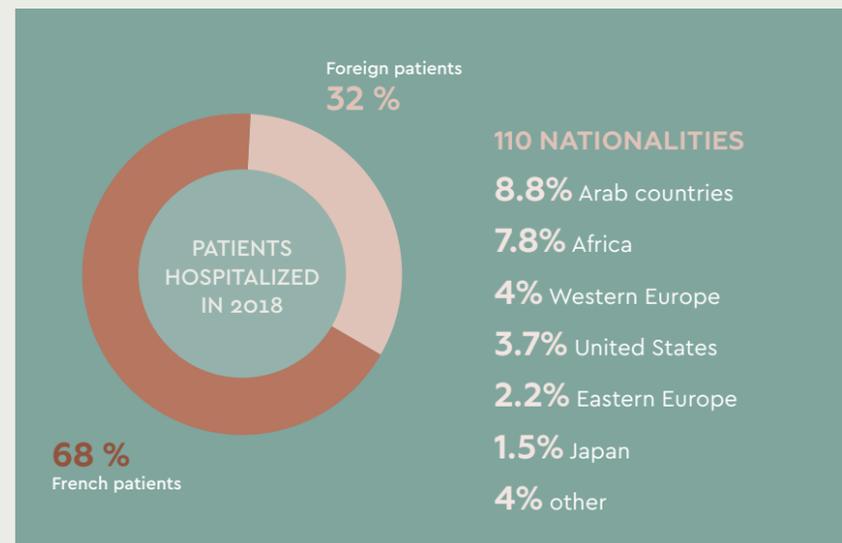
**28** governors

**349** accredited doctors and surgeons

**907** employees:

**721** in the medical and nursing sectors and **186** in logistics, administration, education and social affairs

**80%** medical and nursing sectors



# GUARANTEERING MEDICAL EXCELLENCE TO OUR PATIENTS

The American Hospital of Paris offers each of our patients, whether French or international, exclusive technologies and therapies that are recognized for their efficacy and relevance by the world's most eminent international scientific and medical authorities.



## OUR MISSION

As a French-American not-for-profit institution, the American Hospital of Paris aims to:

- Bring together, in a single location in Paris, the best in French and American medical practices and innovations.
- Deliver premium personalized medical care to French, American and international communities living in France and abroad.
- Respect medical ethics and the cultural diversity of patients.

### Treating international patients is one of the undeniable strengths of the American Hospital of Paris.

We have international teams who assist our patients of African, Arab, American, European, Japanese, Chinese, Korean and Russian origin throughout their care pathway, in their mother tongue. Over the years, patients from over 110 different nationalities have received comprehensive, personalized care at the American Hospital of Paris.

## OUR VALUES

Offering our patients premium quality medical care, the American Hospital of Paris makes every effort to:

- Ensuring patients benefit from the latest therapeutic advances,
- Respecting the cultural diversity, dignity and rights of each patient,
- Providing our patients with a personal connection by assigning each of them an attending physician,
- Being attentive to the needs of patients and their families,
- Complying with French legislation and the hospital's code of ethics,
- Continuously improving the quality and safety of the care we deliver,
- Providing our teams with a safe professional environment so they may enjoy optimal working conditions,
- Stimulate teamwork and open communication,
- Leveraging the generosity of our members and benefactors to conduct scientific projects and implement the Hospital's overall strategy.

Our collaboration with NewYork-Presbyterian Hospital (NYPH), a long-time partner of the American Hospital of Paris, and with two affiliated universities, Columbia University and Weill Cornell Medical College, consists of:

- Exchange programs for doctors and nurses
- Hosting students from Weill Cornell Medical College
- Scientific seminars
- Medical practice audits



# ENSURING THE HIGHEST QUALITY AND SAFETY OF CARE

True to its mission and history, the American Hospital of Paris places quality and safety at the heart of its practices while complying with the highest medical standards.

## QUALITY AND SAFETY OF CARE

The medical staff of the American Hospital of Paris comprises approximately 350 bilingual private practice physicians covering all major medical and surgical disciplines.

These doctors are authorized to work at the American Hospital of Paris after a rigorous selection process which guarantees their level of competency and experience. Each doctor must comply with strict quality standards and undergo continuous criteria, formalized every two years by a credentialing procedure. This very demanding system uses specific criteria to define each doctor's fields of practice.

More than 150 accredited physicians also contribute to the Hospital's outpatient consultation activity. This allows them to follow their patients in a hospital setting that ensures preferential access to a full range of state-of-the-art diagnostic and testing services.

Alongside these physicians, nurses, nurse aides, midwives, pediatric nurses and aides, dieticians, psychotherapists, medical secretaries and patient transporters are all driven by a common goal: quality at the service of patients. Thanks to their experience, skills and ability to offer personalized care, they work every day to deliver highest quality service and medical care to patients and their families.

## PATIENT SAFETY, OUR TOP PRIORITY

The history of the American Hospital of Paris is closely linked to its accreditation by The Joint Commission, where safety culture is a core expectation.

When it comes to inpatient and interventional medical care, over the past 60 years the American Hospital of Paris has developed techniques and procedures that comply with good practices and guarantee patient safety. This particularly applies to hospital-specific risks: infection risk and errors relating to medication, procedures and patient identification. By continuously evaluating the personal practices of each professional, especially our physicians and nursing staff, the American Hospital of Paris actively endeavors to implement a shared and structured safety culture, every day.

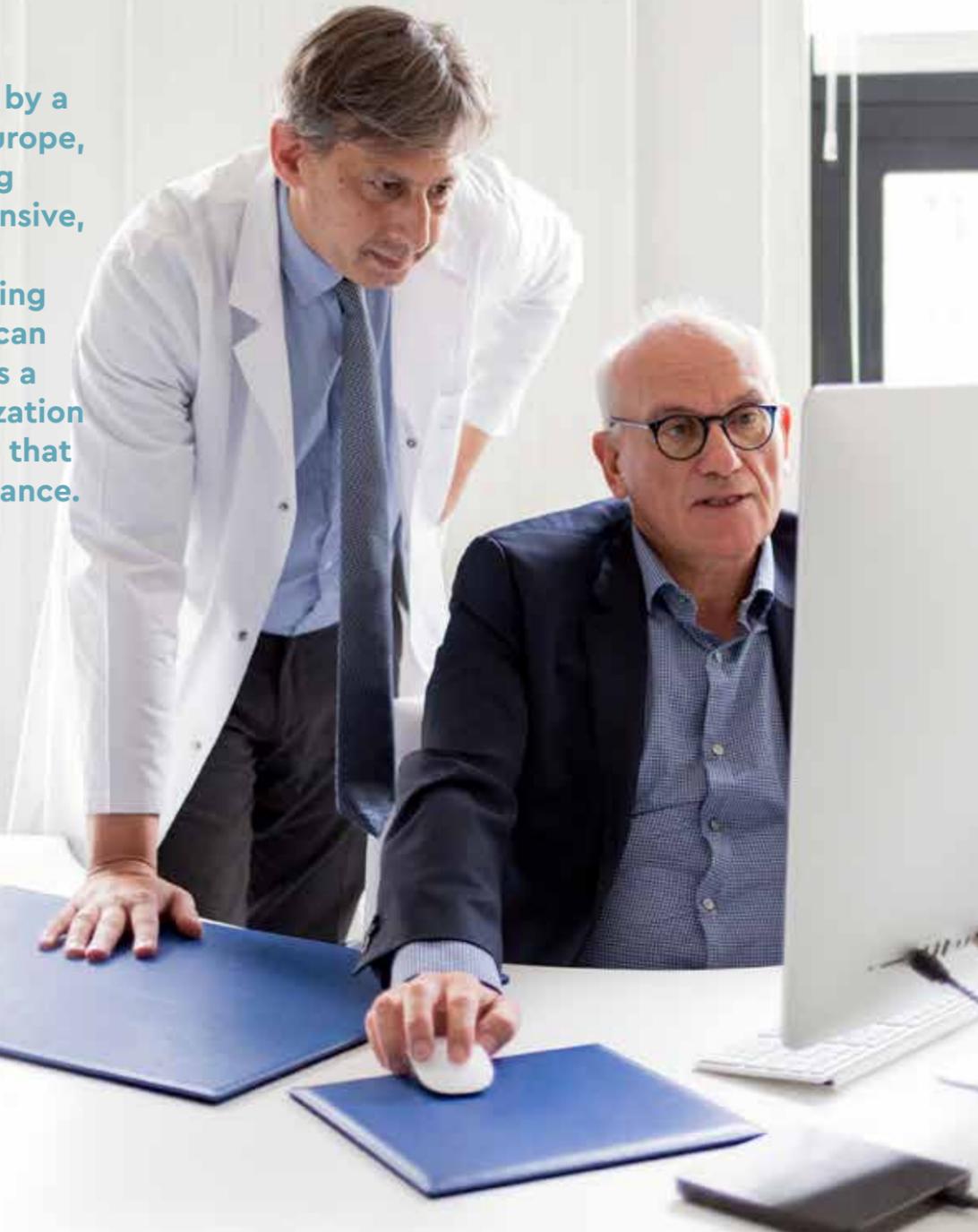


The American Hospital of Paris takes pride in offering high-quality amenities to patients and their loved ones.

Many services are available so they may benefit from the highest standards of comfort and peace of mind.

# LEVERAGING OUR MEDICAL EXPERTISE

Featuring eminent doctors accredited by a system unique in Europe, experienced nursing staff and comprehensive, state-of-the-art diagnostic and testing services, the American Hospital of Paris has a capacity for mobilization and responsiveness that is unparalleled in France.



## STRONG AMBITION

The 2018-2022 strategic plan of the American Hospital of Paris seeks to leverage the excellence of our medical staff, cutting-edge equipment and therapeutic techniques to build centers of medical excellence and innovation. It also aims to strengthen our expertise in welcoming French and international patients and delivering the best possible personalized medical treatments. The American Hospital of Paris furthermore aims to develop preventive medicine focusing on a holistic and personalized care.

**To be recognized as one of Europe's top five international hospitals within five years: a strong ambition based on four key areas**

### THE EXCELLENCE OF STAFF, MEDICAL PRACTICES AND TREATMENTS

- Eminent doctors accredited by a system unique in France and Europe
- Highly experienced, attentive nursing staff
- Maximum quality and safety of care
- Innovative technologies and techniques from the United States, unprecedented in France

### THE BREAST CENTER

At the American Hospital of Paris, the Women's Risk Institute offers a one-day individual assessment of breast cancer risk combined with a personalized prevention and screening program. In addition, global care is organized by a dedicated multidisciplinary team at every step of the patient's pathway and includes imaging; diagnosis; oncological, reconstructive, and cosmetic surgery; chemotherapy\* and radiation therapy.

*\*Fully reimbursed for patients with a long-term illness (Affection Longue Durée/ ALD) recognized by the French national health insurance.*

## A PREMIUM HOSPITAL



### A "HEALTHCARE PARTNER" WHOSE ROLE EXTENDS BEYOND TREATMENT TO INCLUDE PREVENTION AND FOLLOW-UP

- Comprehensive, personalized medical care covering all stages of illness: prevention, diagnosis, treatment and follow-up
- Preventive medicine unique in Europe, exclusively dedicated to detecting and rectifying risk factors
- Screening for disease
- Personalized on-site and remote patient monitoring
- An enhanced offering of medical and therapeutic options

### THE BEST PATIENT EXPERIENCE

- A designated senior attending physician, available 24/7
- Creation of a "Health Coordinator" role
- Continuously improved premium patient amenities

### UNIQUE EXPERTISE IN TREATING INTERNATIONAL PATIENTS

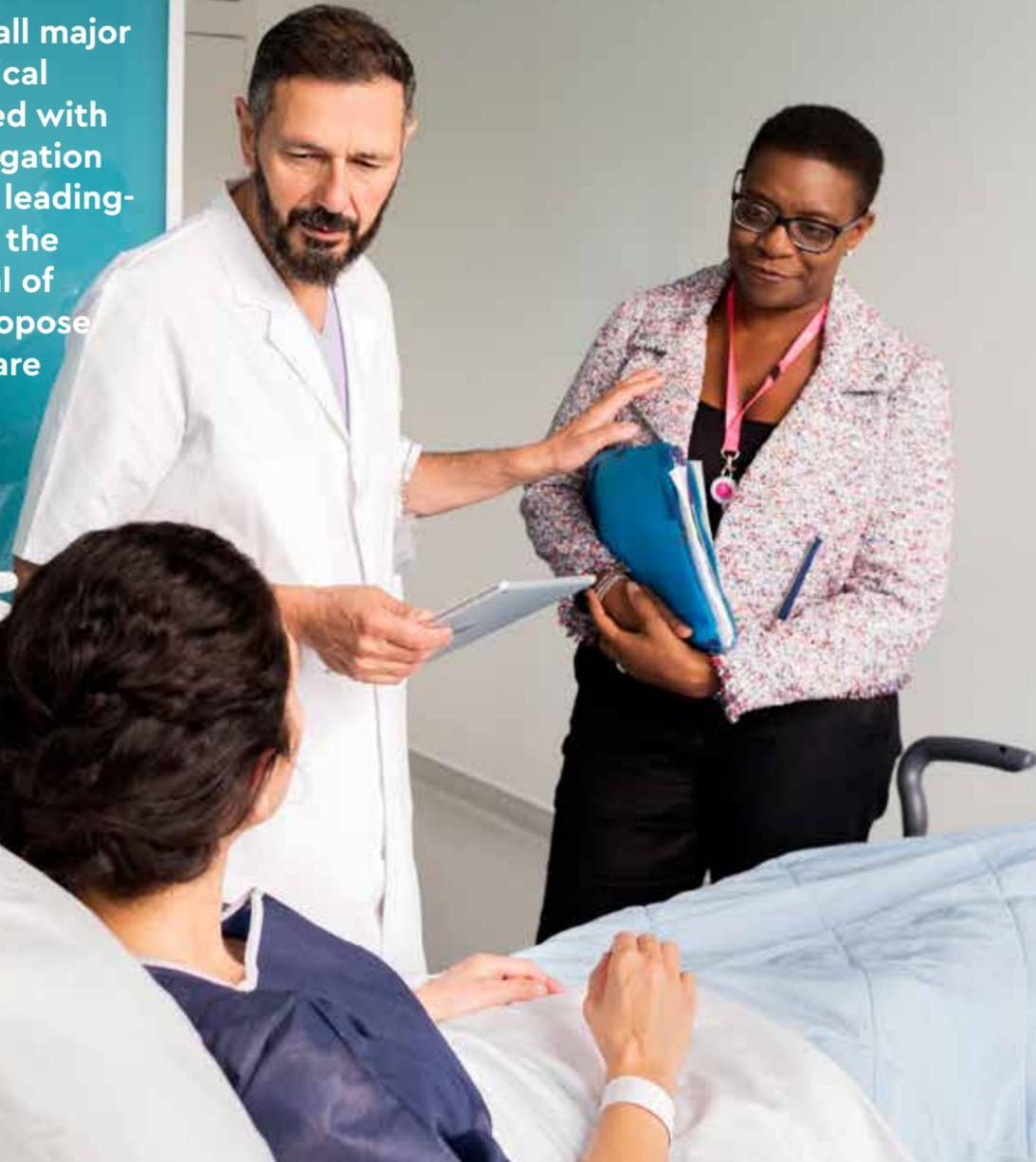
- Expanding international teams to match patients' cultural diversity
- Medical information adapted to the patient
- Guaranteed confidentiality

### WOMEN'S AND CHILDREN'S HEALTH

The American Hospital of Paris Maternity Unit is a multidisciplinary unit offering a full range of top-level treatment options including an adult critical care unit, the ability to perform blood transfusions on site, and a team of interventional radiologists available 24/7 if an embolization procedure is required. To ensure women's physical safety and emotional well-being, our team works on the basis of common protocols and makes every effort to respect patients' wishes, while bearing in mind the cultural differences and rituals of each individual. Our structure also has a Assisted Reproductive Technology Unit, a state-of-the-art Prenatal Diagnosis Center and a Pediatrics Unit.

# PROPOSING A FULL RANGE OF PERSONALIZED AND RAPIDLY AVAILABLE TREATMENT OPTIONS

Because it offers all major medical and surgical specialties coupled with innovative investigation technologies and leading-edge treatments, the American Hospital of Paris is able to propose comprehensive care to its patients.



## UNITS AND DEPARTMENTS

The medical, surgical and obstetric activities of the American Hospital of Paris are organized into departments and units. The Hospital also has five state-of-the-art diagnostic and testing units.

### 2 departments of Medicine

Internal Medicine	Geriatrics
Endocrinology	Cardiology
Gastroenterology	Coronary Care Unit
Dermatology	Pulmonology
Rheumatology	Neurology
Nephrology and Dialysis	Psychiatry

### 2 Departments of Surgery

Orthopedics	Digestive Surgery
Plastic Surgery	Urology
Pediatric Surgery	Gynecological Surgery
Breast Surgery	Vascular Surgery
Spinal Surgery	Thoracic Surgery

### Head and Neck Department

ENT
Ophthalmology
Dental and Oral Medicine

### Department of Cancerology

Medical Oncology
Hematology
Breast Oncology
Palliative Care
Radiation Therapy (Centre Clinique de la Porte de Saint-Cloud)

- 1 main suite with five operating rooms
- 1 obstetrical suite in the Maternity Unit
- 4 peripheral interventional sites (interventional cardiology, interventional radiology, in vitro fertilization, endoscopy)
- 12 dialysis stations
- 7 ambulatory chemotherapy stations

### Department of Women's and Children's Health

Maternity - Obstetrics - Gynecology
Pediatrics
Neonatology
Prenatal Diagnosis Center
Assisted Reproductive Technology Unit

### Department of Anesthesiology and Critical Care

Anesthesia
Critical Care
Intensive care

### Department of Medical Imaging

Radiology
Nuclear Medicine
Interventional Radiology

### 24/7 Urgent Care Unit

### Clinical Laboratory Functional Explorations



**133** hospital beds  
including **15** in the Maternity Unit and

**8** in the intensive care unit

**8** in the coronary care unit

and **4** in the step-down care unit

**46** beds and chairs in Ambulatory care

#### COMPREHENSIVE CANCER CARE

With the acquisition of the Centre Clinique de la Porte de Saint-Cloud, the American Hospital of Paris has expanded its cancer treatment options to include radiation therapy.

#### A CENTER DEDICATED TO PREVENTION AND SCREENING

Created in 1991, the Check-Up Center of the American Hospital of Paris is entirely dedicated to preventive medicine and screening using highly innovative technologies and the most recent scientific recommendations. The Check-Up Center of the American Hospital of Paris offers health assessments at the leading edge of preventive medicine and early diagnostics, for individuals as well as companies.

#### ASSESSMENTS AVAILABLE:

- General Medical Assessment
- Cardiovascular Assessment
- Gynecological Assessment
- Women's Risk Institute
- Serenity Assessment
- Smoker and Ex-Smoker Assessment

**34,998**  
days of hospitalization

**20,042**  
outpatient hospitalizations

**662**  
births

**176,572**  
consultations

**4,933**  
procedures in the central operating suite

including **228**  
robot-assisted procedures

**12,462**  
procedures performed in the other operating facilities

**81,037**  
medical imaging exams

**7,557**  
health assessments  
*(2018 figures)*



# AN IDENTITY FORGED BY GENEROSITY

Because the American Hospital of Paris is recognized as an institution of public benefit in gratitude for services rendered to France, it is authorized to accept donations and bequests, which are crucial for a not-for-profit organization receiving no public funding.

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## A PRESTIGIOUS HISTORY

**In 1906, Dr. Magnin and Harry Anthony van Bergen created an association whose purpose was to offer medical care, in English and in line with American standards, to the many American citizens living in France.**

Inaugurated in 1909, the 24-bed facility, which later became the American Hospital of Paris, was granted federal status by the U.S. Congress in 1913. By the summer of 1914, despite the United States' neutrality, it began offering its services to the French authorities and opened a very large state-of-the-art military hospital. This hospital became the epicenter of the volunteer efforts of thousands of volunteers and an unprecedented influx of American donations. Teams of doctors, nurses and ambulance drivers from the American Hospital of Paris transported, treated and operated on hundreds of thousands of wounded persons. In 1918, in gratitude for services rendered to France, the French government recognized the American Hospital of Paris as an institution of public benefit, thus authorizing it to receive donations and bequests. An outpouring of American and French donations enabled the construction of a new 120-bed hospital.

During the Second World War, the American Hospital of Paris was converted into a military hospital, providing care to civilian and military patients under the auspices of the Red Cross. For these reasons, it is mentioned in the dispatches of the French Army and awarded the French *Croix de Guerre* war medal.

In 1954, the American Hospital of Paris was accredited by the Joint Commission. Today, it remains the only civilian

establishment in the world outside the United States to have received this level of recognition.

Ever since, thanks to the generosity of its benefactors, the American Hospital of Paris has never ceased to modernize, by acquiring latest-generation equipment, enhancing its diagnostic and testing services and developing its infrastructure.

### GENEROSITY

The American Hospital of Paris is driven by a vision of excellence and a strong spirit of innovation, sustained by a philanthropic tradition unique in France. Throughout its history, it is the sole generosity of private funds from individuals and companies which has enabled the hospital to grow and modernize, with a single purpose: offer the best in medicine to all. This generosity has forged the identity of the American Hospital of Paris.

**Each donation is invested and used to purchase cutting-edge medical equipment, create innovative medical centers and renovate or construct new buildings.**

### THE AMERICAN HOSPITAL OF PARIS FOUNDATION

In 1976, the American Hospital of Paris created The American Hospital of Paris Foundation. Based in New York, this foundation represents the AHP as a French institution. Its mission is to support the hospital's actions and raise private funds in the United States. It also participates in setting up exchange programs between France and the United States in the areas of medical practice and technology. It works to promote the hospital's image to American authorities and citizens.



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